

Spectrum Internet Assist

Charter's Low-Cost, High-Speed Broadband Service

Charter Communications

- SANDRA M. CUELLAR
- DIRECTOR OF GOVERNMENT AFFAIRS – INLAND EMPIRE

Closing the Digital Divide



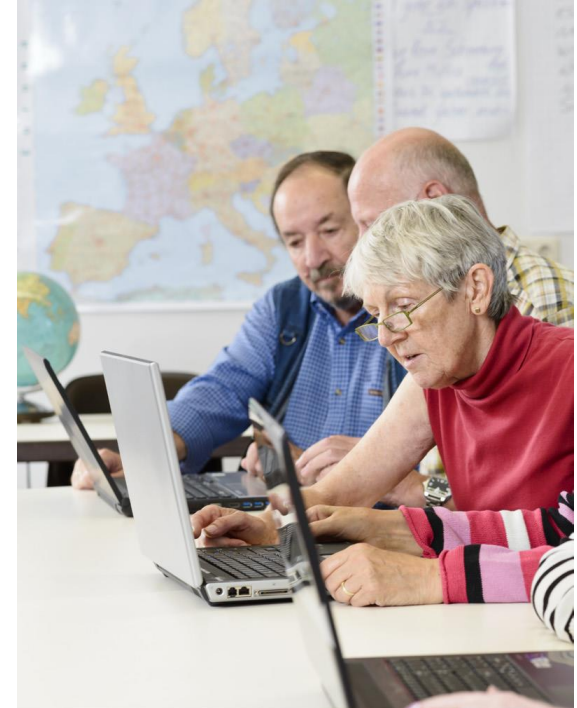
- A recent FCC report on broadband access found that **34 million Americans** lack access to high-speed broadband in the home.
- According to the Pew Research Center, **five million U.S families** with **school-aged children** don't have access to broadband in the home.
- Charter understands how important access to broadband is and is working to connect its customers to the online resources and information they need to be successful in today's increasingly digital economy.

Spectrum Internet Assist

Spectrum Internet Assist

Spectrum Internet Assist delivers the fastest Internet speeds (30/4 Mbps) in the nation for a low-cost broadband program:

- \$14.99 per month.
- Locked-in rate of \$5.00 per month for home WiFi, including a router, with no activation fee.
- Spectrum Internet Assist customers are eligible to receive promotional and phone bundle offerings.
- Spectrum Internet Assist comes with a modem at no extra cost, and free self-install.
- One of the only low-cost broadband services that meets the FCC's definition of 'high-speed' broadband.



Spectrum Internet Assist: Eligibility

- Families with students who participate in the [National School Lunch Program](#)
- Seniors who are 65 and older who receive [Supplemental Security Income program](#) benefits
- Additional Criteria:
 - Current phone and video customers who meet one of the two criteria above can enroll
 - Prospective Spectrum Internet Assist enrollees cannot have had a Charter/Time Warner Cable/Bright House Network broadband subscription within 30 days of signing up
 - Prospective enrollees will not be denied participation in the program due to a bad credit score, but they must clear any outstanding debt incurred within the last year in order to be eligible.

Spectrum Internet Assist

Complete the eligibility verification process at:

www.SpectrumInternetAssist.com

or

1-844-525-1574

